

Florida Early Learning Coalition Family Portal Users

Below is helpful information about the upcoming upgrades to the statewide portal system.

What's happening? The Florida Department of Education is migrating user information to improve their system's efficiency and security.

Action Required: Sign up for Single-Sign-On and Reset Password

Upon logging in for the first time after the migration all existing Family Portal users will need to click the "Sign-Up" link on the Family Portal home page. After clicking the link and following the prompts to sign up for Single-Sign-On, return to the Family Portal and log in with your new username and password (these will be provided in an email as part of the Single Sign-on process).

Note: *If you are an existing customer, when registering, please use the same email address you used in the Family Portal previously, in order to reclaim your account.*

Next Steps: Keep an eye out for further communication. Upon logging in after the migration, follow the instructions provided.